

BIONEX

PEST SOLUTIONS

شركة بيونيكس بيست سوليشنز



BROCHURE



CONTENTS

BIONEX PEST SOLUTIONS

SL No	HEADING	PAGE NO
01	About us	02
02	Services	03
03	Integrated Pest Management Program (IPM)	05
04	QA Excellence & Technical Leadership	06
05	Policy	07
06	Training & Competency	08
07	Digital Monitoring System	09
08	Documentation & Reporting	10
09	IPM Operational Roles	11
10	HSE Overview	12

ABOUT US

Your Trusted Partner in Pest Control

At BIONEX, we are dedicated to delivering the highest standards of pest control services across Saudi Arabia. With a deep understanding of the unique environmental conditions, regulatory requirements, and pest challenges in the GCC region, we have developed comprehensive and highly effective solutions to protect your businesses, Homes and public spaces.

Vision Statement

To become the most trusted and innovative pest management partner in Saudi Arabia, delivering safe, sustainable, and science-based protection for people, property, and the environment.

Mission Statement

To lead the industry in delivering compliant, eco-responsible, and high-performance pest control solutions supported by trained specialists, cutting-edge technologies, and both global and regulatory standards. Our mission is to protect your operations and maintain safe, hygienic, and pest-free environments with professionalism, integrity, and precision.



BIONEX

BIONEX



Your trusted pest control partner in Saudi Arabia
Protecting your business, homes, and public spaces

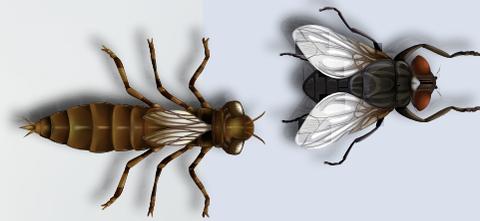
SERVICES

INTEGRATED PEST & ANIMAL CONTROL



Flying Insects Control

We deliver fast and effective removal of flying insects through ULV fogging, misting, thermal fogging, Electric fly killer (EFKs), and pheromone-based monitoring.



Crawling Insects Control

Our program targets cockroaches, ants, and other crawling pests using safe and effective treatments. We identify root causes and sanitation gaps within the facility, while non-poisonous glue boards serve as a primary control and monitoring method.



Rodent Control

We deliver a comprehensive rodent management program using a combination of control methods, including exterior bait stations, targeted indoor mechanical traps, continuous-capture multi-catch devices, and strong perimeter protection measures to block rodent entry.



Stray Animal Control (Cats)

A structured program to help prevent stray cat intrusion by identifying potential entry points, highlighting food or shelter attractants, and assessing weaknesses in barriers such as doors, gaps, and perimeter fencing.



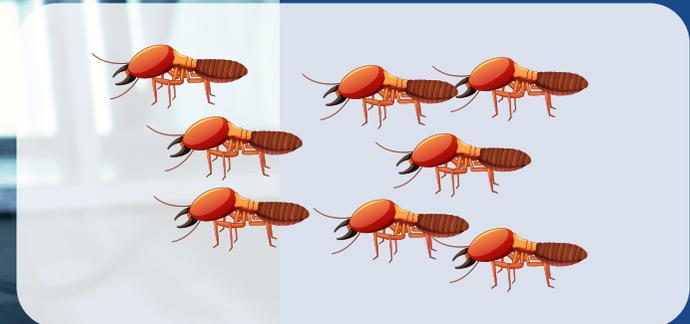
Poisonous Pest Control (Snakes & Scorpions)

We deliver a specialized poisonous-pest control program aimed at managing and preventing snakes and scorpions in and around the facility. The service includes assessing risk zones, identifying and highlighting shelter areas, and applying approved control methods, along with safety guidance and preventive recommendations.



Termite Control (Subterranean & Drywood)

Specialized termite inspection and treatment using approved barrier systems, baiting, and wood treatments. We identify structural vulnerabilities, provide corrective recommendations, and offer on-going monitoring.





INTEGRATED PEST MANAGEMENT PROGRAM (IPM)

Our IPM Program is designed to achieve zero-tolerance pest control through proactive prevention, scientific monitoring, and targeted treatment strategies tailored to each client's operational needs. By identifying risks early, preventing infestations, and applying safe, approved, and environmentally responsible control methods, our IPM approach ensures long-term protection and a consistently pest-free environment.

Our comprehensive Pest Management Program includes:

Comprehensive Facility Risk Assessment

A complete site assessment covering structural integrity, sanitation, storage practices, and external risks to identify all critical pest control points.

Detailed Inspection & Reporting

Scheduled inspections supported by standardized checklists, providing documented findings on activity trends, hotspot areas, and required improvements

Proactive Monitoring & Follow-Up

Strategic placement of monitoring devices (bait stations, glue traps, EFKs) supported by trend analysis to detect early pest activity.

Documentation, Compliance

Full digital documentation and designated online portal for each clients.

Emergency Response & Rapid Intervention

24/7 rapid response to any pest incident with immediate treatment protocols and escalation procedures for high-risk areas.

Corrective & Preventive Action Plans

Implementation of targeted CAPA addressing root causes, with continuous verification of treatment effectiveness.

Zoning & Systematic Coverage

Facility divided into High/Medium/Low-risk zones to ensure structured monitoring, treatment, and full area coverage without gaps.

Environmentally Responsible Approach

Use of SFDA approved, environmentally safe chemicals and priority on non-chemical preventive solutions according to IPM standards.

QA EXCELLENCE & TECHNICAL LEADERSHIP

We are powered by competent QA professionals and technically proficient operations team , who ensure that every service we deliver meets the highest global and Saudi regulatory standards. With strong expertise in food safety, quality systems, and regulatory compliance, we support our clients in operating safe, pest-free, and fully compliant facilities.

Our deep understanding of audit requirements, certification standards, and high-risk industry expectations makes us the trusted partner for food factories, warehouses, logistics hubs, Food Services operations and other critical environments.

We assist clients in maintaining pest-free operations and in preparing for, achieving, and continuously upholding compliance with major global and Saudi regulatory, audit, and certification standards.





POLICY

We are committed to delivering professional, safe, and fully compliant pest management and public health protection services. Our objective is to provide effective, science-based, and environmentally responsible pest control solutions that protect our clients' operations, products, employees, and customers. We ensure that all treatments are carried out

using SFDA-approved chemicals, applied responsibly by competent professionals. Our services are driven by Integrated Pest Management (IPM) principles and fully aligned with international best practices and local regulatory requirements. We are dedicated to delivering our services safely and responsibly, safeguarding the environment, and ensuring that every treatm-

ent we perform meets the highest standards of quality, safety, hygiene and legal compliance. Our approach focuses on proactive prevention, early risk identification, and consistent monitoring to eliminate pests while minimizing chemical exposure and environmental impact.

SERVICE VALUES & OPERATING STANDARDS

- **Promoting a Culture of Ownership:** All staff take responsibility for delivering safe, effective, and fully compliant pest control services.
- **Integrating QHSE in All Operations:** Every inspection, treatment, and chemical application is carried out in strict alignment with Quality, Health, Safety, and Environmental standards.
- **Skilled People & Proper Resources:** Our services are carried out by competent and certified personnel using SFDA-approved chemicals.
- **Compliance with Laws & Standards:** We adhere to all applicable regulatory requirements, industry standards, and client-specific guidelines.
- **Customer Satisfaction:** We provide reliable service, clear communication, and customized solutions that meet the specific needs of each client.
- **Continual Improvement:** We continuously review service outcomes, trends, and key performance indicators (KPIs) to enhance performance and prevent issue recurrence.
- **Client Collaboration:** We work closely with clients to ensure a clear understanding of treatments, associated risks, preventive control measures, and to provide full audit support whenever required.
- **Seamless Service & Digital Management:** Our dedicated web portal provides real-time service monitoring, complete digital documentation, and 24/7 access to support - ensuring full transparency, convenience, and operational efficiency.

TRAINING & COMPETENCY

Training programs include both internal sessions led by qualified professionals (Highfield approved trainers) and external certifications provided by approved training bodies. Each team member receives training based on their role, responsibility, and required competency level. Refresher trainings are conducted regularly in accordance with the company's Skill Matrix and defined training frequency to maintain consistent performance and service quality.

01 Pest Control Management

02 IPM Program Management

03 Chemical Handling & MSDS Awareness

04 Occupational Safety Training

05 Environmental Awareness

06 Customer Handling

07 Emergency Response

08 Basic Food safety and GMP



BIONEX

MONITORING SYSTEM

MOBILE | TAB | COMPUTERS



BIONEX PEST SOLUTIONS- INTELLIGENT DATA PLATFORM

REAL-TIME MONITORING



FIELD OPERATIONS



ANALYTICS & REPORTING



Digital platform. Real-time data. Smarter pest control decisions.

Leverage cutting-edge technology for instant data collection, analysis, and reporting. This system optimizes decision-making, ensuring efficient and effective pest management operations.



DOCUMENTATION & REPORTING



All documents and real time data will be available in the portal

01  **Site Pest Control Map** : A schematic map for each facility showing the exact location of all traps, bait stations, EFks, and monitoring devices to allow quick inspection and traceability.

02  **MSDS & Product Labels** : Updated Material Safety Data Sheets and pesticide labels for every chemical used, ensuring compliance with SFDA and client safety requirements.

03  **Legal Licenses & Certifications** : Copies of all valid SFDA approvals, municipality license, commercial license, insurance, and ISO certifications.

04  **Technician Training & ID Records** : All technicians' training certificates, competency records, and ID are available in the online portal to verify qualified service delivery.

05  **Service Reports & Pest Sighting Log** : Each visit report includes findings, pest activity, root cause, actions taken, and recommendations.

06  **CAPA (Corrective & Preventive Actions)**: All actions from service visits are logged in our portal, tracked by the Operations Supervisor, and can be closed by the client once actions are completed.

07  **Trend Analysis (Monthly/Quarterly)**: Pest activity data from devices and sighting logs is analyzed and can extract regularly based on the needs to identify patterns and risk areas.

08  **Quarterly Audit Review** : A joint review meeting with the client to evaluate IPM performance, recurring issues, chemical usage, and improvement plans.

09  **Annual Facility Assessment** : A complete yearly inspection of the interior and exterior areas to evaluate the overall effectiveness of the IPM program and update preventive controls.

IPM OPERATIONAL ROLES

BIONEX



a 

Entomologist / Operation Supervisor

Responsible for directing all pest control operations, coordinating field activities, ensuring treatment accuracy and delivers all service updates to the client.

b 

Pest Control Technicians

Responsible for carrying out regular pest control activities and ensuring that all operations are performed safely, efficiently, and in an environmentally sustainable manner.

c 

QHSE (Quality, Health, Safety & Environment)

Responsible for ensuring all pest control operations comply with legal and client standards, QHSE policies, safe chemical handling, proper PPE use, risk assessments, and documentation requirements.

HSE Overview

Health & Safety Standards We Uphold

All our field staff follow the practices below to ensure safe, compliant, and responsible operations.

1-Proper Protective & Safety Equipment

We ensure that every team member is equipped with the required Personal Protective Equipment (PPE) during all pest control operations. This includes:

- ✔ Standard company uniform
- ✔ Certified chemical-resistant mask
- ✔ Safety shoes with rubber toe protection
- ✔ Protective goggles / safety glasses (as required)
- ✔ Chemical-resistant gloves
- ✔ Placement of appropriate warning signs/posters during treatments

2-Environmental Protection Measures

We strictly adhere to environmental safety standards related to the handling, usage, and disposal of all chemicals. Our processes include:

- ✔ **Chemical Storage:** All chemicals are handled and stored in full compliance with label instructions and regulatory guidelines.
- ✔ **Waste Disposal:** All used chemical containers are disposed of safely and responsibly, following both legal and label-specific requirements.



BIONEX  Your Partner in Protection



BIONEX

✉ info@bionexpcs.com 🌐 www.bionexpcs.com

📞 0538205884 | 0537971702